



Where Your Career Starts With Care



Our Mission

At **Extended Stay America**, our mission is to care for people who are building a better future for themselves and their families. We pride ourselves on our genuine goodness. We are committed to ensuring every associate feels valued, respected and appreciated.

ESA Management, LLC (ESA) employs approximately 7,500 associates that support our hotels and their guests.

Our Values



Benefits

At ESA, benefits play a vital role in developing and maintaining a high level of associate satisfaction. Some of our Benefit Plans include:

- Medical/RX
- Dental
- Vision*
- Flexible Spending Accounts (FSA)
- Health Reimbursement Account (HRA)
- Health Savings Account (HSA)
- Discount Dental, Prescription, and Vision program through Aetna*
- Employee Assistance Program*
- Life/Accidental Death and Dismemberment (AD&D)
- Long and Short Term Disability
- 401(k) Plan with employer match*
- MyNights Program - up to 7 free hotel room nights and additional 30 nights with a 30% discount*

*indicates Part-Time eligible benefits

Associate Discounts and Rewards

As an associate of ESA, you can sign up to be a part of our Extended Perks rewards program. You will receive access to discounts and coupons at 150,000+ retailers. Find deals near you when you download and create a profile on the Extended Perks app.

Training and Development

A career with ESA begins with on-the-job training combined with specific job-related classes. These classes are designed to provide the skills and knowledge needed for a successful career with ESA, even if you haven't performed the job before. Throughout your career with ESA, we will continue to provide ongoing training and development opportunities to keep you abreast of the latest industry trends.

Advancement Opportunities

We strive to find and hire only the best, offer the opportunity for teamwork and leadership development in a fast-paced environment, and prepare our associates to move up within the organization. Many leaders in management currently have been promoted from within the organization.

Military

ESA appreciates the service, skills and experiences of its military servicemembers and veterans. We welcome opportunities to hire and support military members, veterans and their spouses. We recognize and value their strengths and perspectives as those skills are applied to a civilian workplace.

Positions Available

Guest Services Representative

Part Time / Full Time

Our Guest Services Representatives provide the highest possible level of customer service to ensure guest satisfaction.

Housekeeping

Part Time / Full Time

Our Housekeeping staff maintains the highest standards of cleanliness for each Extended Stay America room.

Night Guest Laundry

Part Time / Full Time
(Typically 11:00 pm – 7:00 am)

Our Night Guest Laundry Attendants guarantee the highest possible level of guest satisfaction and hotel cleanliness.

Night Service Representative

Part Time

The Night Service Representative responds to certain types of on-call business needs during overnight hours when the hotel lobby is closed to maintain guest satisfaction.

Maintenance Technician

Part Time / Full Time

Our Maintenance Engineers are responsible for preventive and corrective maintenance activities to support guest satisfaction and efficiency at our locations.

Assistant General Manager

Full Time

Our Assistant General Managers support the General Manager to sustain the efficient and profitable operation of our hotels.

General Manager

Full Time (one hotel)

Our General Managers oversee, direct and manage property operations of a single hotel to facilitate prime performance and continual improvement.

Multi-Unit General Manager

(multiple hotels) Full Time

Our multi-unit General Managers oversee, direct and manage property operations of several hotels to facilitate prime performance and continual improvement.

District Manager

Full Time

The District Manager drives the overall coordinated success of the [8 to 12] hotels in a district.

Corporate

Part Time / Full Time

Our associates enjoy unparalleled opportunities to grow professionally while working with a pioneer of the hospitality industry. Exciting corporate career options are available in Sales, Human Resources, Marketing, IT, Finance and other departments.



To learn more and apply:
Scan the QR code, visit esa.com/careers
or text **ESAJobs** to **22633**

